ART 1.1:
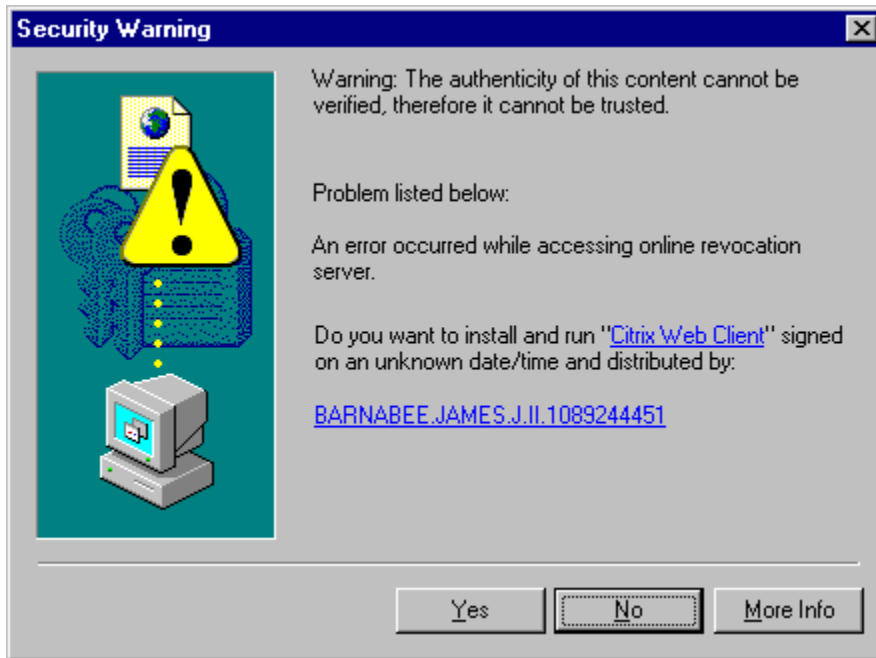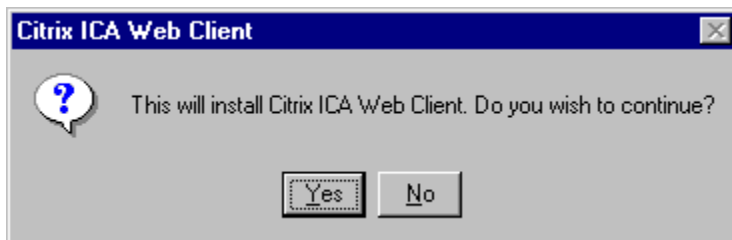
Under ART 1.1, when users will try to access any one of the following applications (i.e., MDCPDS, CSU, BOA), they will be prompted to do several steps with the citrix web client the first time.

Note: This is a one-time process. Once the user has completed these steps for just **ONE** of the above applications, users will not have to do these steps for any other application via ART Tools.
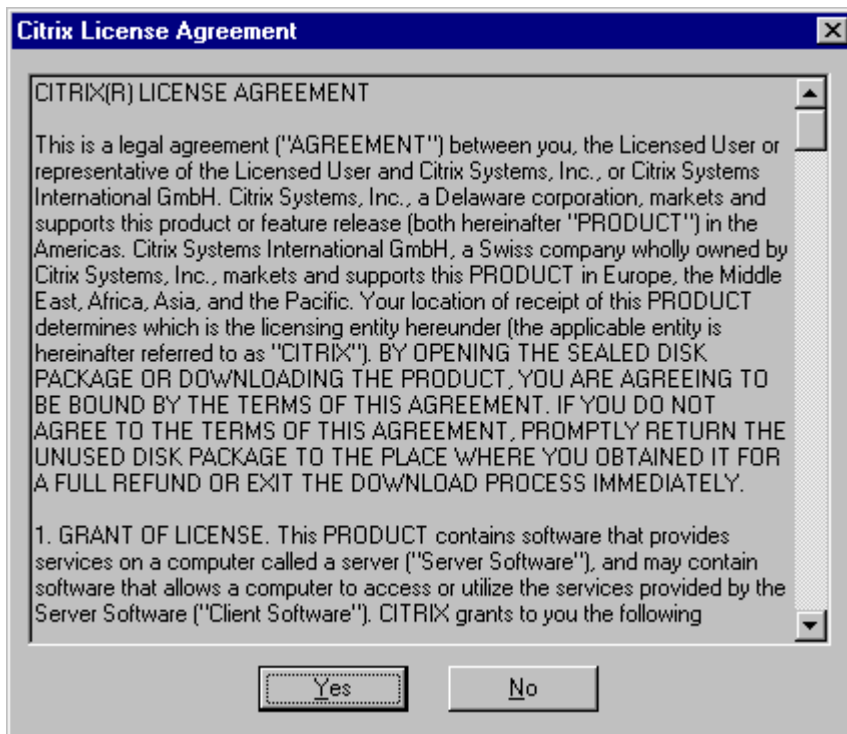
1) Upon clicking on one the above applications, you will first see the following screen. Click Yes.
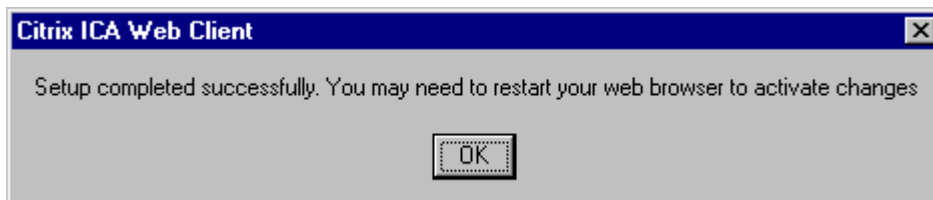

2) Next you will see the following popup screen. Click YES.

3) Next you will see a message about a Citrix License Agreement. Click YES.

Citrix License Agreement

CITRIX(R) LICENSE AGREEMENT

This is a legal agreement ("AGREEMENT") between you, the Licensed User or representative of the Licensed User and Citrix Systems, Inc., or Citrix Systems International GmbH. Citrix Systems, Inc., a Delaware corporation, markets and supports this product or feature release (both hereinafter "PRODUCT") in the Americas. Citrix Systems International GmbH, a Swiss company wholly owned by Citrix Systems, Inc., markets and supports this PRODUCT in Europe, the Middle East, Africa, Asia, and the Pacific. Your location of receipt of this PRODUCT determines which is the licensing entity hereunder (the applicable entity is hereinafter referred to as "CITRIX"). BY OPENING THE SEALED DISK PACKAGE OR DOWNLOADING THE PRODUCT, YOU ARE AGREEING TO BE BOUND BY THE TERMS OF THIS AGREEMENT. IF YOU DO NOT AGREE TO THE TERMS OF THIS AGREEMENT, PROMPTLY RETURN THE UNUSED DISK PACKAGE TO THE PLACE WHERE YOU OBTAINED IT FOR A FULL REFUND OR EXIT THE DOWNLOAD PROCESS IMMEDIATELY.

1. GRANT OF LICENSE. This PRODUCT contains software that provides services on a computer called a server ("Server Software"), and may contain software that allows a computer to access or utilize the services provided by the Server Software ("Client Software"). CITRIX grants to you the following

[Yes]   [No]

4) At this point, a number of files will be copied to your workstation.

5) When files have been completely installed, you will see the following message. Click OK.

Citrix ICA Web Client

Setup completed successfully. You may need to restart your web browser to activate changes

[OK]

The process should now take you to the logon screen of the application you are trying to access.